



## Welcome to Lakeshore Internal Medicine and Pediatric Associate's Patient Portal

Below, please find information regarding the patient portal that we offer to our patients.

- The web address: [https://mycw30.eclinicalweb.com/portal3129/jsp/100mp/login\\_otp.jsp](https://mycw30.eclinicalweb.com/portal3129/jsp/100mp/login_otp.jsp). It may be helpful to save this address to your favorites or bookmark it. You can also access the patient portal through our website [www.lakeshoremeped.com](http://www.lakeshoremeped.com). Click on the hyperlink "Patient Portal" in the upper right-hand corner.
- Our portal allows you to do so many things including:
  - Have a virtual (also known as tele visit) visit
  - Request and appointment
  - Request prescription refills
  - Send a message to your provider and then receive the responding message via your portal
  - View lab and x-ray reports along with any notes they provider
  - View patient education
  - View your visit summary
  - Immunization history
  - Pay your bill through the portal
  - Upcoming and historical appointments
- Once you are enables, you will receive an email with instructions on setting your portal up.
- Our portal is available for our current patients.
- Do not be afraid to play around in your portal. You cannot change anything within your portal except for your account information.
- Throughout the year, we may send you messages to via your patient portal
- Once you have accessed your patient portal, you will be able to access your medical record through the "Healow" app for iPhone and android products. To set the Healow up, you will need your user name and password from your portal. Once you have set it up, you will set a PIN to access this. Our practice code is ICBBBA
- Call us with any questions you may have

